

OrgPlus® Success Story

Interactive Company Improves Organizational Visibility and Decision Making with OrgPlus Enterprise.

Customer

World's largest interactive services company

Industry

Interactive Services

Headquarters

Virginia

Employees

20,000

Solution Focus

CHOSEN BY OVER 400
FORTUNE 500
COMPANIES

Interactive Services Company

The world's largest interactive services company needed a charting tool to visualize HR data for planning and organizing a workforce of 20,000 employees. After considering many options, they settled on OrgPlus Enterprise to provide a unified view of the HR data, allowing managers to better utilize current resources, as well as plan for the future.

The Challenge

The interactive services company was using PeopleSoft® to capture and manage Human Resources data in real-time but did not have a standard organizational charting tool to provide a unified view of the HR data.

They needed a browser-based org charting solution that would integrate with PeopleSoft and present multiple views of the organization from one central location. The solution had to deliver secure, role-based access to confidential data so that managers could measure headcount, conduct succession planning and develop workforce modeling scenarios.

The Solution

After conducting an extensive evaluation of organizational charting solutions, the interactive service company found that OrgPlus Enterprise best suited their requirements and integrated easily with PeopleSoft to deliver real-time access to organizational data and charts. Using OrgPlus Enterprise, they can automatically create multiple views of the organization that can be securely accessed within a web browser. The company's managers download charts into OrgPlus 5 putting real-time workforce information into the hands of management. Managers are now able to model different workforce scenarios to prepare for succession planning and company reorganization.

Multiple Views of the Organization

First and foremost for the company in their decision to implement OrgPlus Enterprise was the ability to build several different versions of the organizational data. Using OrgPlus Enterprise, the company is able to deliver multiple views of the organization to meet the needs of everyone in the company. All employees have browser-based access to a view of the organization that includes the entire reporting structure, along with photos and contact information, giving everyone information about their place within the organization.

From a workforce planning and management perspective, the company creates views of the organization that allow managers to design alternate workforce scenarios to plan and model human resources data. Confidential and sensitive information, such as performance ratings and salary can be shown in a different view that is only accessible by those with the proper security access. OrgPlus Enterprise allows for secure, role-based access allowing the company to be confident that sensitive data remains confidential and can only be viewed by authorized users.

OrgPlus Enterprise provides charts directly from PeopleSoft for timely employee information.

HUMANCONCEPTS™
Workforce Modeling and Intelligence

Corporate Headquarters

3 Harbor Drive, Suite 200
Sausalito, CA 94965
USA

www.humanconcepts.com

Toll Free: 1-888-821-1261

(U.S. & Canada only)

Tel: 415-332-3030

Fax: 415-332-1010

About HumanConcepts

HumanConcepts is the leading provider of workforce modeling and intelligence solutions. With its OrgPlus technology charting millions of employees for companies worldwide, including 400 of the Fortune 500, HumanConcepts has defined best practices in organizational charting. OrgPlus uniquely integrates with HR systems from vendors including SAP and PeopleSoft to automatically create, update and distribute organizational charts for team collaboration, workforce planning and critical decision-making. In addition, OrgPlus seamlessly integrates with industry-leading applications such as Microsoft Office and Adobe Acrobat.

HumanConcepts is privately owned and based in Sausalito, California with offices in the United Kingdom and Germany and offers OrgPlus software and services worldwide. For more information please visit www.humanconcepts.com.